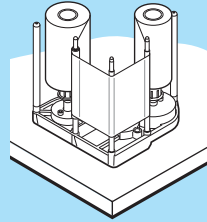


## Please Read before Proceeding

- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Stand the cassette on a flat surface as illustrated in the diagram. Avoid doing so on the floor as dust attached to it may cause printing errors.
- Do not touch the inked surface (the side that faces outward when installed) with your hand. Touching it may cause printing errors. Put on the supplied gloves when handling the ink ribbon.
- When installing a used ink ribbon, align the yellow side of the unused ribbon with the arrow indicated on the label of the cassette. If the position of the yellow side is not properly aligned, the print may turn out light.
- The cassette is heavy when the ink ribbon is loaded. To prevent the cassette from dropping during handling, make sure to hold it with both hands.
- Do not perform any work on the printer door. Do not place heavy objects or apply load on the printer. Doing so may damage it.
- During replacement, clean the four bobbin holders on the printer. If burrs produced by friction with the bobbins are attached to the bobbin holders, they may fall onto the card, ink ribbon, or retransfer film, causing printing errors.



Ink Run Out B2

Error code

## Ink Ribbon has Run Out

Replace with a new ink ribbon.

1. Open the printer door
2. Press and hold down the cassette button, and pull out the ink ribbon cassette (on the right) to remove the ink ribbon
3. Install a new ink ribbon
  - Install while referring to the indication on the label of the cassette.
    - ① With the inked surface facing outward, align the yellow side of the unused ribbon with the arrow on the cassette, and unwind it along the three shafts.
    - ② Insert the ink ribbon firmly into the bobbin holders with the ribbon set to the far end of the guides.
      - A: take-up side (black)
      - B: unused side (yellow)
4. Remove any slack in the ink ribbon
  - ① Hold the cassette.
  - ② Turn the knob in the direction indicated by the arrow.
5. Insert the cassette all the way in along the guide rail until a “click” sound is heard, followed by closing the printer door
6. Press **Reset** → **←** to reset the printer
  - To avoid printing errors, it is recommended that you forward by one or two images after installing the ink ribbon cassette or retransfer film cassette.

