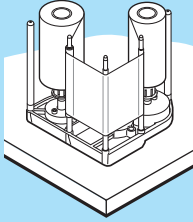


## Please Read before Proceeding

- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Start work after ensuring that the power has been turned off.
- Stand the cassette on a flat surface as illustrated in the diagram. Avoid doing so on the floor as dust attached to it may cause printing errors.
- Do not perform any work on the printer door. Do not place heavy objects or apply load on the printer. Doing so may damage it.
- Touching the thermal head with your body electrostatically charged may cause damage to the head. Make sure that you touch the metallic part of the printer before commencing work.
- Pay attention to prevent metallic objects from knocking against the thermal head. Doing so may damage it.
- After cleaning is complete, check to ensure that all dismantled parts are restored to their original positions. Failure to restore the parts may result in malfunction of the printer.
- For details on separately sold items, please consult our authorized dealers.



## Maintenance of Thermal Head

Lines may appear on the card after printing if the thermal head is dirty.  
Clean the thermal head after printing about 10,000 images.

1. Open the printer door
2. Press and hold down the cassette button, and remove the ink ribbon cassette (on the right)
3. Press and hold down the cassette button, and remove the retransfer film cassette (on the left)
4. Apply alcohol to a cotton swab (large), and use it to wipe the thermal head  
(Cotton swab and alcohol: sold separately)
  - Wipe the thermal head with care in the horizontal direction.
5. Insert the retransfer film cassette along the guide rail until a “click” sound is heard
6. Insert the ink ribbon cassette along the guide rail until a “click” sound is heard, followed by closing the printer door

