

CARD PRINTER



SPECIFICATION

CX-D80				
Specifications				
Recording system	Dye sublimation retransfer			
Paper feed mode	Automatic			
Recording density	300 dpi			
Reproduction gradation	256 levels each for Y, M and C 2 levels for Resin K			
Interface	USB 2.0 (Hi-Speed/Full-Speed) Ethernet (100BASE-TX/10BASE-T)			
Operating environment conditions	Temperature: 15°C to 30°C (When peel-off ink, UV ink is used: 17 °C to 28 °C) Humidity: 35 % to 70 % No condensation (When peel-off ink, UV ink is used: 35 % to 60 %)			
Storage environment conditions	<printer unit=""> Temperature: -15°C to 55°C Humidity: 20 % to 80 % <printing (retransfer="" card="" film="" ink="" media="" or="" ribbon)=""> Temperature: 5 °C to 25 °C Humidity: 40 % to 60 %</printing></printer>			
Power supply	AC 100 V - 120 V, 50 Hz/60 Hz AC 220 V - 240 V, 50 Hz/60 Hz			
Current consumption	3.5 A (100 V system) 1.6 A (200 V system)			
Power consumption	310 W (maximum power when all options are installed)			
Mass	Mass approx. 13.5 kg (single-sided printer, including bend remedy unit)			
Dimensions	343 mm x 335 mm x 322 mm (W x H x D)			
Accessories				
Please check to ensure that the printer accessories	s are in place when unpacking the product package.			
 CD-ROM× 1 Instruction Manual× 1 Read Me First × 1 Power Cord (2 m)× 2 Cleaning Card× 1 Card Stacker× 1 USB 2.0 Cable (2 m) × 1 Gloves× 1 Card Pickup× 1 				
Products Sold Separately				
To purchase these items, please consult our autho Use the retransfer film or ink ribbon within half a ye	rized dealers. ar after purchase.			
YMCK (1000 frames/roll) Set	Model: CY-P340A-DN			
YMCKP (750 frames/roll) Set	Model: CY-P35PA-DN			
Ink Ribbon (YMCKK) 750 frames/roll	Model: CY-35K-75D			
Ink Ribbon (YMCKU) 750 frames/roll	Model: CY-35U-75D			
Retransfer Film 1000 frames/roll	Model: CY-3RA-100			
Cleaning Kit	Model: CX210-CKIT1 Magnetic Head Cleaning Card (5 Pcs), Cotton Swab (5 Large and 5 Small), Cleaning Wipes (1 Box)			
Cleaning Card, Model	CX210-CC1 10 Pcs/Set			

1.1 SAFETY PRECAUTIONS

Prior to shipment from the factory, JVC products are strictly inspected to conform with the recognized product safety and electrical codes of the countries in which they are to be sold.However,in order to maintain such compliance, it is equally important to implement the following precautions when a set is being serviced.

1.1.1 Precautions during Servicing

- (1) Locations requiring special caution are denoted by labels and inscriptions on the cabinet, chassis and certain parts of the product. When performing service, be sure to read and comply with these and other cautionary notices appearing in the operation and service manuals.
- (2) Parts identified by the **∆**symbol and shaded () parts are critical for safety.

Replace only with specified part numbers.

NOTE :

Parts in this category also include those specified to comply with X-ray emission standards for products using cathode ray tubes and those specified for compliance with various regulations regarding spurious radiation emission.

- (3) Fuse replacement caution notice.
 - Caution for continued protection against fire hazard. Replace only with same type and rated fuse(s) as specified.
- (4) Use specified internal wiring. Note especially:
 - Wires covered with PVC tubing
 - Double insulated wires
 - High voltage leads
- (5) Use specified insulating materials for hazardous live parts. Note especially:
 - Insulation Tape
 - · PVC tubing
 - Spacers
 - Insulation sheets for transistors
 - · Barrier
- (6) When replacing AC primary side components (transformers, power cords, noise blocking capacitors, etc.) wrap ends of wires securely about the terminals before soldering.



- (7) Observe that wires do not contact heat producing parts (heatsinks, oxide metal film resistors, fusible resistors, etc.)
- (8) Check that replaced wires do not contact sharp edged or pointed parts.
- (9) When a power cord has been replaced, check that 10-15 kg of force in any direction will not loosen it.



- (10) Also check areas surrounding repaired locations.
- (11) Products using cathode ray tubes (CRTs) In regard to such products, the cathode ray tubes themselves, the high voltage circuits, and related circuits are specified for compliance with recognized codes pertaining to X-ray emission. Consequently, when servicing these products, replace the

cathode ray tubes and other parts with only the specified parts. Under no circumstances attempt to modify these circuits.Unauthorized modification can increase the high voltage value and cause X-ray emission from the cathode ray tube.

- (12) Crimp type wire connector In such cases as when replacing the power transformer in sets where the connections between the power cord and power trans former primary lead wires are performed using crimp type connectors, if replacing the connectors is unavoidable, in order to prevent safety hazards, perform carefully and precisely according to the following steps.
 - Connector part number :E03830-001
 - **Required tool** : Connector crimping tool of the proper type which will not damage insulated parts.
 - Replacement procedure
 - a) Remove the old connector by cutting the wires at a point close to the connector.Important : Do not reuse a connector (discard it).



cut close to connector

Fig.1-1-3

b) Strip about 15 mm of the insulation from the ends of the wires. If the wires are stranded, twist the strands to avoid frayed conductors.





c) Align the lengths of the wires to be connected. Insert the wires fully into the connector.



Fig.1-1-5

d) As shown in Fig.1-1-6, use the crimping tool to crimp the metal sleeve at the center position. Be sure to crimp fully to the complete closure of the tool.



Fig.1-1-6

e) Check the four points noted in Fig.1-1-7.



(13) Battery replacement caution notice. CAUTION RISK OF EXPLOSION IF BATTERY IS RE-PLACED BY AN INCORRECTIVE TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

1.1.2 Safety Check after Servicing

Examine the area surrounding the repaired location for damage or deterioration. Observe that screws, parts and wires have been returned to original positions, Afterwards, perform the following tests and confirm the specified values in order to verify compliance with safety standards.

(1) Insulation resistance test

Confirm the specified insulation resistance or greater between power cord plug prongs and externally exposed parts of the set (RF terminals, antenna terminals, video and audio input and output terminals, microphone jacks, earphone jacks, etc.).See table 1 below.

(2) Dielectric strength test

Confirm specified dielectric strength or greater between power cord plug prongs and exposed accessible parts of the set (RF terminals, antenna terminals, video and audio input and output terminals, microphone jacks, earphone jacks, etc.). See Fig.1-1-11 below.

(3) Clearance distance

When replacing primary circuit components, confirm specified clearance distance (d), (d') between soldered terminals, and between terminals and surrounding metallic parts. See Fig.1-1-11 below.



(4) Leakage current test

Confirm specified or lower leakage current between earth ground/power cord plug prongs and externally exposed accessible parts (RF terminals, antenna terminals, video and audio input and output terminals, microphone jacks, earphone jacks, etc.).

Measuring Method : (Power ON) Insert load Z between earth ground/power cord plug prongs and externally exposed accessible parts. Use an AC voltmeter to measure across both terminals of load Z. See Fig.1-1-9 and following Fig.1-1-12.



(5) Grounding (Class 1 model only)

Confirm specified or lower grounding impedance between earth pin in AC inlet and externally exposed accessible parts (Video in, Video out, Audio in, Audio out or Fixing screw etc.).Measuring Method:

Connect milli ohm meter between earth pin in AC inlet and exposed accessible parts. See Fig.1-1-10 and grounding specifications.



Grounding Specifications

Region	Grounding Impedance (Z)
USA & Canada	Z ≦ 0.1 ohm
Europe & Australia	$Z \leq 0.5 \text{ ohm}$

Fig.1-1-10

AC Line Voltage	Region	Insulation Resistance (R)	Dielectric Strength	Clearance Distance (d), (d')
100 V	lanan		AC 1 kV 1 minute	d, d' ≧ 3 mm
100 to 240 V	Japan	R≦ 1 ₩122/500 V DC	AC 1.5 kV 1 minute	d, d' ≧ 4 mm
110 to 130 V	USA & Canada	$1 \text{ M}\Omega \leq R \leq 12 \text{ M}\Omega/500 \text{ V DC}$	AC 1 kV 1 minute	d, d' ≧ 3.2 mm
110 to 130 V 200 to 240 V	Europe & Australia	R≧10 MΩ/500 V DC	AC 3 kV 1 minute (Class II) AC 1.5 kV 1 minute (Class I)	$\begin{array}{l} d \geqq 4 \mbox{ mm} \\ d' \geqq 8 \mbox{ mm} (Power \mbox{ cord}) \\ d' \geqq 6 \mbox{ mm} (Primary \mbox{ wire}) \end{array}$

Fig.1-1-11

AC Line Voltage	Region	Load Z	Leakage Current (i)	a, b, c	
100 V	Japan	ο	i ≦ 1 mA rms	Exposed accessible parts	
110 to 130 V	USA & Canada	0.15 μF	i ≦ 0.5 mA rms	Exposed accessible parts	
110 to 130 V 220 to 240 V	Europe & Australia	ο	i $\leq 0.7 \text{ mA peak}$ i $\leq 2 \text{ mA dc}$	Antenna earth terminals	
		ο	i $\leq 0.7 \text{ mA peak}$ i $\leq 2 \text{ mA dc}$	Other terminals	
Fig.1-1-12					

NOTE :

These tables are unofficial and for reference only. Be sure to confirm the precise values for your particular country and locality.

SECTION 2 SPECIFIC SERVICE INSTRUCTIONS

2.1 MODEL NAME

Model name of printers CX-D80*1 *2

Basic Structure

*1 *2	Convey Unit	Bend Remedy Unit
SR	Single Side	Yes
D	Dual Side (With Flipper Unit)	No
DR	Dual Side (With Flipper Unit)	Yes

CX-D80SR: Single Side with Bend Remedy Unit CX-D80D : Single Side without Bend Remedy Unit CX-D80DR : Dual Side with Bend Remedy Unit

2.2 Model name of built in option units. (Sell separately)

Product name	Description	Remarks	Appended goods
CF-7BR	Bend Remedy Unit	Remedy the bend of card after retransfer	 Pressurized spring ASSY Fixed screw Model label
CF-7MGS	MG Encoding Unit (ISO)	In accordance with ISO7810, 7811/2 MG stripe card Only for dual side model (built in flip unit)	Connection wireFixed screwModel label
CF-7CRW	Standard Contact IC R/W	In accordance with ISO7816 IC card PC/SC, USB connect R/W When it is installed to the printer, USB or Ethernet is selectable	IC contact cableUSB CableFixed screwModel label
CF-7CCS	ISO Contact IC Case	In accordance with ISO7816 IC card Coupled with the ISO MG encoding unit.	 Option bracket GND wire Drive board Contact label Fixed screw Model label
CF-7CB	Parts set for installing Contactless IC R/W Set	Please refer CX-D80 contact IC built-in Specification	Model label

2.3 Life time of each parts

2.3.1 About thermal head

120,000 passes

(Approximately equivalent to 30,000 prints by using 4 colors, YMCK ink ribbon)

The life time of thermal head is defined as the time period when the heating element of the thermal head is broken caused by wearing off the surface protective material.

2.3.2 Life time

Durable parts

	Life time to exchange
1) Heater :	2,000 Hours
2) Thermal Head :	120,000 passes
3) Motor (DC motor) :	100,000 panels
4) Heat Roller :	100,000 panels
5) Belt :	100,000 panels

Consumable parts

Life time to exchange is estimated based on enforcing daily maintenance.

Life time to exchange 1) Fan Filter : about 1 year 2) Cleaning Roller : about 1 year

· Life time for mechanism

100,000 cards printing for dual side printing with standard maintenance

• MTBF exclude life time parts is more than 12,000 hours

2.4 Name and functions of parts

2.4.1 Exterior



2.4.2 Internal mechanism



2.5 ATTACHING THE SEPARATELY SOLD PARTS

2.5.1 Preparation

Before connecting the separately sold parts, remove the top cover and the rear cover to pull open the MAIN Board.

(1) Remove the two screws attaching from the rear side of the main unit.



(2) Remove the top cover by sliding it to the direction of the arrow.



(3) Remove the rear cover by pulling it open to the rear side.



(4) Disconnect the wire connected to the MAIN Board.



Disconnect the connector from the turn unit. (Only the models with turn unit)

(5) Remove the four screws attaching the brackets that fix the MAIN Board.



(6) Pull open the MAIN Board, and hook the two brackets at the bottom of the MAIN Board to the frame of the main unit.



• Be careful not to catch wires in between.

2.5.2 Attaching the reform H unit

Note:

After mounting the reform H unit, be sure to check the relevant item referring to "2.3 Check details after mounting separately sold parts".

- (1) Insert the reform H unit, and fix it with a screw.
- (2) Fix the bracket with an attaching screw.



(3) Remove the dummy connector connected to the CN3 on the MAIN Board. (Only when attaching the reform H unit)



(4) Guide the wires from the reform H unit through the wire clamps as shown in the drawing, and then connect the wires to the MAIN Board.



As the reform H unit moves up and down during operation, be sure to allow about 1 to 2 cm wire slack.

2.5.3 Attaching the IC contact unit

Note:

After mounting the IC contact unit, be sure to check the relevant item referring to "2.3 Check details after mount-ing separately sold parts".

(1) Remove the screw attaching the turn unit from the front side of the main unit.



Screw : QYSDST3006NA

(2) Remove the wires, which come from the turn unit, from the wire clamp.



Wire clamp

(3) Remove the three screws attaching the turn unit, and then pull out the turn unit. (Only the models with turn unit)



(4) Mount the IC contact unit.



(6) Connect the wire from the IC contact unit following the drawing below.



Run the wires from the IC contact

unit through this wire clamp.

IC CONTACTIFC

Run the wires through this wire clamp.

Fix the wires with the two wire clamps. (Tighten the wire clampsas shown in the picture below.)



Be careful to prevent wires from touching nearby rotating objects such as belts/gears.



(7) Reattach the turn unit.



Make sure that the turn unit bearing securely fits the hole on the main unit, and the screw holes align. Push the turn unit from the rear side to attach the screw.

Screw : QYSDST3006NA

(8) Connect the wires from the turn unit following the picture below.

Wire clamp

Be careful to prevent wires from touching nearby rotating objects such as belts/gears.



. Turn unit

CN1 (Tighten the wire clamp as shown in the picture above.)



Note:

After mounting the MG unit, be sure to check the relevant item referring to "2.3 Check details after mounting separately sold parts".

(1) Mount the MG unit.



(2) Fix the MG unit with the three screws.





(3) Close back the MAIN Board to its original position, and fix

Opened MAIN Board

(4) Connect the wires from the MG unit and the turn unit following the drawing below.

Connect the MG unit and the board bracket, and fix them with screws. Wire : QUB030-05HMHM-E Screw : QYSDST3006NA x 2



CN15 CN19

2.5.5 Attaching the IC R/W unit

Note:

After mounting the IC R/W unit, be sure to check the relevant item referring to "2.3 Check details after mounting separately sold parts".

(1) Attach the IC R/W unit to the plate.



(2) Mount the IC R/W unit.



(3) Connect the wires from the IC R/W unit following the drawing below.



For direct connection of the IC R/W unit and a PC, connect to J3, not to J1.

Note that the IC R/W unit cannot be recognized on the status monitor in the J3 connection.

2.5.6 Attaching the top cover and the rear cover

(1) Attach the top cover and the rear cover in the reverser procedure of disassembly.

2.6 Check details after mounting separately sold parts

	lte	em	Check details		Required tools	
1	Reform H unit		The warpage of mm).	the printed card	should be within the specs (1.5	Blank card
2	IC Contact unit		 Check the IC contact position mark using a blank card and a contact label. Service mode > Offline Test > Test the IC (Contact). If the position is out of specs, Maintenance > OffsetContact to adjust the position. (See 2.3.1 IC contact position adjustment) 			Blank card, Contact label
			The card written with an application should be read by the read- er. (Check in the USB and Ethernet connections)			Contact IC card Contact IC reader
3	MG Unit		Service mode > The test should 	Offline Test > test d be finished not	st the MG. rmally.	MG card
			 The card written with an application should be read by the reader. There is no adjustment for an MG unit after mounting because MG units are shipped after being position adjusted. Check for normal operation only. 			MG reader
4	Running after separately sold (For all separat	mounting the parts ely sold parts)	Test for normal Service mode	printing on about > Offline Test >	Evaluation card	
	Item	ltem		Conditions	& specs	Test point
5	Safety test (for W all separately vo sold parts) In si G Co	(for Withstand ately voltage test Insulation re- sistance test	Timer 2 to 3 sec.	Leak current 10mA	Test voltage AC1600±50V	(With the POWER SW: ON) GND C on the AC inlet in the drawing below
			Test voltage Insulation resistance valu DC 500V 100MΩ and over		Insulation resistance value 100MΩ and over	Bipolar B on the power cord in the drawing below
		Grounding continuity test	Timer 3 to 4 sec.	Test current AC25A	Spec value 0.1Ω or under (Without power cord)	(With the POWER SW: ON) Screw A on the top left of the rear panel in the drawing below GND C on the AC inlet in the drawing below
			Instantion of the second			

2.6.1 IC contact position adjustment

Apply a contact label (part number: KXL46372-001) on the IC chip of a contact IC card.

Select the IC contact test from "off line test" in the service mode to perform the test.

After the test, measure the IC contact position mark on the contact label using a vernier caliper to check if the position stays within the specs.

If the position does not stay within the specs, correct the position in the "OffsetContact" mode in the service mode.

When the position is corrected, turn off the power and turn it on again before testing the IC contact.



Contact label (part number:KXL46372-001)



2.6.2 Optional installed label

When installing optional unit after shipping from JVC, mark corresponding column of option built-in label and stick model label attached with optional unit to secure traceability.



SECTION 3 DISASSEMBLY

Before disassembly, be sure to turn OFF the power and unplug the power cord.

3.1 Removing the covers (See figure 1 to figure 4)

(1) Remove the two screws **A** attaching the top cover unit.



(2) Slide the top cover unit to the rear side, then remove the top cover unit.



(3) Pull the rear cover unit open to the rear side, then remove the rear cover unit.



(4) Remove the two screws **C** attaching the side cover U-R and side cover U-L, then remove the side cover U-R and side cover U-L.



- 3.2 Removing the front panel unit (See figure 5 to figure 12)
 - (1) Remove the Media F CA unit, the Ink F CA unit, and the CL Roller unit.

Media F CA unit Ink F CA unit Fig.5

(2) Remove the two screws **D** attaching the cover, then remove the cover.



(3) Remove the four screws E attaching the front panel unit.Be careful not to break the cable.



(4) Disconnect the two cables from the connectors on the front board.



- (5) Remove the one screw ${\bf F}$ attaching the cover.
- (6) Press the two tabs, pull up the cover at the point marked with an arrow, and then remove the cover.



Fig.9

(7) Front panel unit with the cover removed.





(8) Disconnecting the cable from the RFID1 board detaches the front panel unit from the main unit.



RFID1 board Fig.11

(9) Main unit with the front panel unit removed.



Fig.12

- 3.3 Removing the major boards and major units (See figure 13 to figure 33)
 - (1) Disconnect the four cables from the connectors on the main board.
 - (2) Remove the four screws ${\bf G}$ attaching the main board.



(3) Pull the main board open to the rear side.



Fig.14

(4) Hanging the left and right brackets on the main board to the hooks on the chassis prevents the main board from falling.



Fig.15



(5) Remove the three screws **H** attaching the MG encoding unit, then remove the unit.



H MG encoding unit Fig.17

(6) Removed MG encoding unit.



Fig.18

(7) The KEY LOCK UNIT consists of a SECURITY PWB ASSY and two solenoids.

Solenoid SECURITY PWB ASSY



Fig.19

(8) Remove the one screw **J** to release the solenoid on the card stocker side.



(9) Remove the four screws **K** to release the SECURITY PWB ASSY and the solenoid on the front side.



Fig.21

(10) Removed KEY LOCK UNIT SET.(LS31237-201A)



(11) Remove the two screws ${\rm L}$, then remove the bracket with IC R/W UNIT.



IC R/W UNIT (CF-7CRW) Fig.23

(12) Removed IC R/W UNIT.



(13) Remove the one screw ${\bf M}$ attaching the bracket with CON-TACTIFC board, then slide the CONTACTIFC board forward to remove.





Fig.25

• To attach the CONTACTIFC board, insert the part **a** into the slit on the front side.



Fig.26

(14) Remove the two screws ${\bf N}$ attaching the cover, then remove the cover.



Fig.27

(15) Before removing the IC contact unit, the turn unit needs to be removed first.



IC contact unit Fig.28

- (16) Remove the four screws **P** attaching the turn unit from the front side and the rear side.
- (18) Remove the two screws **Q** attaching the IC contact unit, then remove the unit.







Fig.30

(17) Removed turn unit.



Fig.32

(19) Removed IC contact unit. ISO: CF-7CCS



This bracket is an accessory of the card printer unit. Fig.33

- 3.4 Replacing the head unit (See figure 34 and figure 35)
 - (1) Remove the one screw **R** attaching the head unit.



Fig.34

(2) Pull out the head unit paying attention to the cable, then disconnect the two connectors.



Note:

* Do not cut the cable lock. This cable lock is removable.
* Press to loosen the lock in the direction of the arrow. The cable lock can be removed.

Fig.35

- 3.5 Removing the reform H unit (See figure 36 and figure 37)
 - (1) Remove the one screw **S** attaching the reform H unit, then pull out the reform H unit.
 - (2) To replace the heater only, remove the one screw T.



(3) Removed reform H unit.





- 3.6 Replacing the heater on the heat unit (See figure 38 and figure 39)
 - (1) Remove the one screw **U** attaching the cover from the front side.



Fig.38

(2) Pulled out heater.



Fig.39

- 3.7 Removing the motor base unit (See figure 40 to figure 43)
 - (1) Push two tabs on the PS cover, then remove the PS cover.

PS cover



Fig.40

(2) Main unit with the PS cover removed

Cable for head unit

Motor base unit



Power supply unit Fig.41 (3) Remove the five screws **V** attaching the motor base unit, then remove the motor base unit.



Fig.42

(4) Main unit with the motor base unit removed.



When the gear is detached, the position of a triangular sign and a round sign is matched and installed. Fig.43

SECTION 4 ADJUSTMENT

This service manual does not describe ADJUSTMENT.

SECTION 5 TROUBLE SHOOTING

5.1 When an error message is display

When the error occurs, the error code and the error code number are displayed in the operation panel.

Solve the error referring to the following when the error occurs.



5.1.1 No Card



- Cards have run out. Replenish the cards.
- The card hopper is not installed. Install the card hopper.

Memo:

- The operation panel display appears blinking when the cards have run out or when the card hopper is not installed.
- · Replenish the cards.
- The card hopper is able to store up to about 100 cards with a thickness of 0.76 mm.

Cautions:

- Get ready cards that are designated by the authorized dealer.
- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Do not touch the printing surface of the card. Touching it may cause printing errors. Put on the supplied gloves when handling the cards.
- To prevent card jams from occurring, limit the number of cards stored in the card hopper at any time to about 100 pieces regardless of the card thickness.
- When using new cards, set them after making sure that they are not adhered to each other due to static.
- Align the cards before setting them in the printer. Otherwise, the card hopper cover may not close properly, and this may damage the printer.
- Printing the card on the side with the magnetic stripe may cause printing errors or damage to the card's functions. If you want to do so, please consult our authorized dealers in advance.
- To set cards with both functions (magnetic stripe and contact IC),follow the procedure for setting the contact IC card.

(1) Set the card hopper knob to [OPEN].



(2) Lift to remove the card hopper cover.



(3) Align the orientation of the cards, and set them in the printer.

Magnetic stripe cards

- Set the card with the magnetic stripe facing upward and toward the printer, or facing downward and toward you.



- ISO contact IC cards
 - Set the card with the Contact IC terminal facing upward and toward the rear of the printer, or downward and toward the rear of the printer.
 - For single-sided printers, set the cards with the IC terminal facing down and toward the rear of the printer.



(4) Install the card hopper cover, and set the card hopper knob to [LOCK]



5.1.2 Jam(Hopper) 90

- Jam (Hopper) 90
- Card jam near the card hopper and cleaning roller. Remove the jammed card.

Note:

- Do not apply excessive force on the card hopper. Doing so may damage it.
- Do not touch the printing surface of the card. Touching it may cause printing errors. Put on the supplied gloves when handling the cards.
- (1) Detach the card hopper cover, and remove the unused cards.



(2) Remove the jammed card with a hand.



- (3) Return the unused cards to their original position.
- (4) Install the card hopper cover.
- 5.1.2.1 If the card cannot be removed by hand.
 - (1) Press [RESET] \rightarrow \leftarrow to reset the printer.



• The card is discharged from the NG card outlet.



5.1.2.2 If the card cannot be discharged

- (1) Turn off the power.
- (2) Open the printer door, and check the position of the jammed card.



(3) Attach the jog dial to the cleaning roller shaft.



(4) Turn the cleaning roller shaft in the clockwise direction, while checking the position of the card.



- (5) Remove the card after it is discharged from the card load slot.
- (6) Restore the jog dial to its original position, and close the printer door.
- (7) Turn on the power.

5.1.3 Jam(TurnOver) 91

Jam (Turn Over) 91

- Card jam near the card turn over unit. Remove the jammed card.
 - (1) Turn off the power.
 - (2) Remove the card hopper.



(3) Detach the card load slot cover.



(4) Open the printer door, and remove the cleaning unit.



(5) Remove the jammed card in the card turn over unit from the card load slot.



- (6) Install the cleaning unit.
- (7) Attach the jog dial to the card turn over unit shaft, and set the card turn over unit to "Home Pos."
 - "Home Pos." is the position where the slit on the jog dial points to the right and the card turn over unit is horizontal.



- (8) Restore the jog dial to its original position.
- (9) Install the card load slot cover and card hopper, and close the printer door.
- (10) Turn on the power.

Cautions:

- When a Jam(TurnOver) error occurs, the [Jam(TurnOver)] message will not disappear after removing the jammed card until the card turn over unit is set to "Home Pos.".
- If the printer door is opened when a Jam(TurnOver) error occurs, a [Please Adjust Turn Unit Pos!] message will be displayed. Remove the jammed card, and set the card turn over unit to "Home Pos.".

5.1.3.1 If the card cannot be removed

- (1) Install the cleaning unit.
- (2) Attach the jog dial to the cleaning roller shaft and card turn over unit shaft.



- (3) Set the card turn over unit to "Home Pos."
 - "Home Pos." is the position where the slit on the jog dial points to the right and the card turn over unit is horizontal.



- If the card protrudes from the card turn over unit, turn the cleaning roller shaft to move the card into the unit.
- Turning the card turn over unit moves the card inside the unit outward. Turn the card turn over unit while turning the cleaning roller shaft so that the card is retained inside the card turn over unit, and set to "Home Pos.".



Cautions:

- Do not turn the card turn over unit forcibly if there is a card inside the unit.
 - Doing so may jam the card and damage the printer.
- (4) Turn the cleaning roller shaft in the clockwise direction.



(5) Remove the card after it is discharged from the card load slot. Go to step 8 of 5.1.3.

5.1.4 Jam(MG) 92



- Card jam in the magnetic encoder unit. Remove the jammed card.
 (1) Press IRESET to reset the pri
 - (1) Press [RESET] \rightarrow \blacksquare to reset the printer.



• The card is discharged from the NG card outlet.



5.1.5 Jam(Transfer) 93



 Card jam in the card feed roller. Remove the jammed card.
 (1) Press [RESET] → ▲ to reset the printer.



• The card is discharged from the NG card outlet.



- 5.1.5.1 If the card cannot be discharged
 - (1) Turn off the power, and detach the card hopper.



- (2) Open the printer door, and check the position of the jammed card.
- (3) Attach the jog dial to the card feed roller shaft and cleaning roller shaft.



(4) Turn the card feed roller shaft and cleaning roller shaft in the clockwise direction, while checking the position of the card.



• Remove the card after it is discharged from the card load slot.

(For single-sided printers, the card is discharged from the NG card outlet.)

- (5) Restore the jog dial to its original position.
- (6) Install the card hopper, and close the printer door.
- (7) Turn on the power.

5.1.6 Jam(Discharge) 94



- Card jam near the card outlet. Remove the jammed card.
- (1) Press [RESET] \rightarrow \leftarrow to reset the printer.



• The card is discharged from the card outlet.



- 5.1.6.1 If the card cannot be discharged
 - (1) Turn off the power, and open the printer door.
 - (2) Pull out the retransfer film cassette, and check the position of the card.



(3) Attach the jog dial to the card feed roller shaft.



(4) Turn the card feed roller shaft in the anti-clockwise direction, while checking the position of the card.



- · The card is discharged from the card outlet.
- (5) Restore the jog dial to its original position, and install the retransfer film cassette.
- (6) Close the printer door, and turn on the power.

5.1.7 Jam(Retran.) 95



• Card jam near the retransfer heating roller. Remove the jammed card.

(1) Open the printer door.

- A [Please Remove Jam Card!] or [Please Close Door] message appears.
- (2) Pull out the retransfer film cassette.



Cautions:

- The card may be adhered to the retransfer film. Pull out the retransfer film while taking care not to jam it.
- If a [Please Close Door] message is displayed, the retransfer film is stuck and the retransfer film cassette cannot be removed.

In this case, close the printer door before pulling out the retransfer film cassette.

- (3) Remove the jammed card.
 - There is an explanation in each symptom.
 - If the card is adhered to the retransfer film.
 - If the card is inside the printer unit.
 - If the card is caught in the card feed roller to the right of the retransfer heating roller.
 - If the card is caught in the card feed roller to the left of the retransfer heating roller.
- (4) Install the retransfer film cassette, and close the printer door.

(5) Press [RESET] .

• A [Jam Card Removed?] message appears.



(6) Press [Yes] .

Cautions:

- Initializing the printer without first removing the card will cause the printer to malfunction. Be sure to remove the card then press [Yes].
 - An [Initializing..] message appears, and initialization of the printer starts.



5.1.7.1 If the card is adhered to the retransfer film

· Remove the jammed card with a hand.



Cautions:

 The card may be very hot. Be careful not to burn your fingers when removing the card.

Go to step 4 of 5.1.7.

5.1.7.2 If the card is inside the printer unit

- If the card is not drawn into the card feed roller and is left inside the printer, use the tweezers (supplied) to remove the card.
 (1) Turn off the power.
 - (2) Check the position of the card that is left inside the printer.



- (3) Pick up the card using the tip of the card Pickup. (supplied)Be careful not to drop the card inside the printer.
- (4) Pull out the card slowly.



Cautions:

• The card may be very hot. Be careful not to burn your fingers when removing the card.

Memo:

Example of how to pick up the card



- · Pick up the card by following the diagram above.
- (5) Install the retransfer film cassette, and close the printer door.



(6) Turn on the power. Go to step 5 of 5.1.7.

5.1.7.3 If the card is caught in the card feed roller to the right of the retransfer heating roller

(1) Turn off the power, and detach the card hopper.



- (2) Check the position of the card.
- (3) Attach the jog dial to the card feed roller shaft and cleaning roller shaft.



(4) Turn the card feed roller shaft and cleaning roller shaft in the clockwise direction, while checking the position of the card.



• Remove the card after it is discharged from the card load slot.

(For single-sided printers, the card is discharged from the NG card outlet.)

- (5) Restore the jog dial to its original position, and install the card hopper.
- (6) Install the retransfer film cassette, and close the printer door.
- (7) Turn on the power. Go to step 5 of 5.1.7.

5.1.7.4 If the card is caught in the card feed roller to the left of the retransfer heating roller

5.1.8 Film Search A1

- (1) Turn off the power.
- (2) Check the position of the card.
- (3) Attach the jog dial to the card feed roller shaft.



(4) Turn the card feed roller shaft in the anti-clockwise direction, while checking the position of the card.



- The card is discharged from the card outlet.
- (5) Restore the jog dial to its original position.
- (6) Install the retransfer film cassette, and close the printer door.
- (7) Turn on the power. Go to step 5 of 5.1.7.

Film Serch A1

• Retransfer film is broken. Repair the retransfer film.

Cautions:

- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Stand the cassette on a flat surface as illustrated in the diagram.

Avoid doing so on the floor as dust attached to it may cause printing errors.



- Do not touch the retransfer face (the side that faces outward when installed) with your hand. Touching it may cause printing errors. Put on the supplied gloves when handling the retransfer film.
- The cassette is heavy when the retransfer film is loaded. To prevent the cassette from dropping during handling, make sure to hold it with both hands.
- When installing a used retransfer film, align the unused side of the film with the arrow indicated on the label of the cassette. Improper alignment may result in errors, or the print may turn out light.
- Do not perform any work on the printer door. Do not place heavy objects or apply load on the printer. Doing so may damage it.
- During replacement, clean the four bobbin holders on the printer. If burrs produced by friction with the bobbins are attached to the bobbin holders, they may fall onto the card, ink ribbon, or retransfer film, causing printing errors.
- (1) Open the printer door.



(2) Press and hold down the cassette button, and remove the retransfer film cassette. (on the left)



(3) Cut away the broken portion, and attach the unused portion at the supply side to the other end at the take-up side using an adhesive tape, while making sure that the joint surface is even.

Cautions:

• Do not discard the used retransfer film at the take-up side.

(4) Turn the take-up side using your hand until the broken portion can no longer be seen.



- Align the film side of the unused portion with the arrow indicated on the label of the cassette.
- (5) Remove any slack in the film.



(6) Insert the cassette all the way in along the guide rail until a "click" sound is heard, followed by closing the printer door.



(7) Press [RESET] \rightarrow \blacksquare to reset the printer.



Memo:

 To avoid printing errors, it is recommended that you forward by one or two images after installing the ink ribbon cassette or retransfer film cassette. 5.1.9 MG Test Err A8



 A writing error has occurred during magnetic encoder self-diagnosis.

Press [RESET] \rightarrow \blacksquare to reset the printer.

5.1.10 Ink Error B0



An incorrect ink ribbon is installed.
 Install a correct ink ribbon.

5.1.11 Ink Search B1



- Ink ribbon is broken.
 - Repair the ink ribbon.

Cautions:

- If the security lock is on, deactivate it. After work is complete, activate the security lock again.
- Stand the cassette on a flat surface as illustrated in the diagram. Avoid doing so on the floor as dust attached to it may cause printing errors.



- Do not touch the inked surface (the side that faces outward when installed) with your hand. Touching it may cause printing errors. Put on the supplied gloves when handling the ink ribbon.
- The cassette is heavy when the ink ribbon is loaded. To prevent the cassette from dropping during handling, make sure to hold it with both hands.
- When installing a used ink ribbon, align the yellow side of the unused ribbon with the arrow indicated on the label of the cassette. If the position of the yellow side is not properly aligned, the print may turn out light.
- Do not perform any work on the printer door. Do not place heavy objects or apply load on the printer. Doing so may damage it.
- During replacement, clean the four bobbin holders on the printer. If burrs produced by friction with the bobbins are attached to the bobbin holders, they may fall onto the card, ink ribbon, or retransfer film, causing printing errors.
 - (1) Open the printer door.



(2) Press and hold down the cassette button, and remove the ink ribbon cassette. (on the right)

(7) Press [RESET] \rightarrow \blacksquare to reset the printer.



(3) Cut away the broken portion, and attach the unused portion at the supply side to the other end at the take-up side using an adhesive tape, while making sure that the joint surface is even.

Cautions:

- · Do not discard the used ribbon at the take-up side.
- (4) Turn the take-up side using your hand until the broken portion can no longer be seen.



• Align the yellow side of the unused portion with the arrow indicated on the label of the cassette.



(5) Remove any slack in the ink ribbon.



(6) Insert the cassette all the way in along the guide rail until a "click" sound is heard, followed by closing the printer door.







Memo:

 To avoid printing errors, it is recommended that you forward by one or two images after installing the ink ribbon cassette or retransfer film cassette.

5.1.12 Door Open D1



The printer door is open.

Close the printer door, and Press [RESET] \rightarrow **CONT** to reset the printer.

Cleaning unit is not installed.
 Install the cleaning unit, close the printer door, and press
 [RESET] → ← to reset the printer.

Memo:

 The operation panel display appears blinking when the printer door is open or when the cleaning unit is not installed.

5.1.13 Film Run Out A2

- Film Run Out A2
- Retransfer film has run out. Replace with a new one.

5.1.14 Ink Run Out B2



 Ink ribbon has run out. Replace with a new one.

5.1.15 Hardware 44

Hard ware

• A hardware failure has occurred on the printer. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

44

5.1.16 MG Mechanical AB



- An error has occurred in the mechanical component of the magnetic encoder.
- Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.17 MG Hardware AC



• A hardware failure has occurred on the magnetic encoder. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.18 Cam Error C1



• A heating roller operation error has occurred. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.19 HR Overheat C2



• The temperature of the bend remedy heating roller or retransfer heating roller is too high.

Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.20 Hardware D8



• A hardware error has occurred during initialization. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.21 TR Overheat F0



• The temperature of the retransfer heating roller is too high. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.22 TR Heater F1



• The retransfer heating roller is faulty. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.23 TR Thermister F2



• The retransfer heating roller thermistor is faulty. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.24 RR Overheat F3



• The temperature of the bend remedy heating roller is too high. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.25 RR Heater F4



· The bend remedy unit is faulty.

Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.26 RR Thermister F5



• The bend remedy heating roller thermistor is faulty. Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.27 Overcool F6



• The operating ambient temperature of the printer is too low. Check the temperature. If the same problem recurs within the range of operating ambient temperature, turn off the power and consult our authorized dealers.

5.1.28 Head Overheat F8



 The temperature of the thermal head is too high.
 Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.1.29 Power Intrpt C3



· An instantaneous interruption is detected.

Turn off and on the power again. If the same problem recurs, turn off the power and consult our authorized dealers.

5.2 Use of service mode

Besides "User mode" that is for setting this unit depending on the printing media or card used by the user, there is a "Service mode" for status checking and changing setting of this unit during service. The checking and adjustment of the following items can be performed in service mode:

- (1) Fine adjustment of the printing position
- (2) Printing of built-in test pattern
- (3) Operation checking of various motors and sensors
- (4) Information display of printer
- (5) Saving of setting data
- (6) Setting change of user mode

For user mode, only the items that can be changed in this mode are described. For details of other items, please refer to the instruction manual.

5.2.1 Entry into service mode

In ready condition, in preheating condition, or in error condition, press the buttons [MENU] and [Center button] simultaneously. When the button [MENU] is released first, the printer will enter into the following service mode.





(1)







5.3 Explanation of the Various Modes

5.3.1 Maintenance

Set to this mode if a constant setting that is different from the standard setting of this unit is to be used.

In addition, the printing position is adjusted using the following 4 items. Do not change "Offset Card X" as it is the reference of X direction (card transport direction). Follow 5.3.1.2 and 5.3.1.3 to perform adjustment.

- · Item for changing the position of longer side of the card:
 - (1) Item 5.3.1.1: Offset Prt Y --- Adjust the start position used for printing within the thermal head heat source.
- Item for changing the position of shorter side of the card:
 - (1) Item 5.3.1.2: Offset Prt X --- Adjust the feed amount from the black marker of re-transfer film to the start position of printing. (adjust the printing position on the re-transfer film)
 - (2) Item 5.3.1.3: Offset Trf X --- Adjust the feed amount up to the start position of re-transfer film. (adjust the retransfer position for the card)
 - (3) Item 5.3.1.4: Offset Card X --- Adjust the feed amount from the card edge sensor to the card. (adjust the card position for starting re-transfer)

5.3.1.1 Offset Prt Y Setting

- (1) Determines the displacement amount according to the print results (those owned by the user). Every step corresponds to a displacement of about 0.17 mm. The step can be varied in the range between -15 and +15.
- (2) Press [] to save the setting.
- (3) Print and check the result.
- (4) To adjust to the standard setting:
 - In the service mode, print color patterns on single sides of 4 to 5 cards.

Adjust so that the distance from the card edge to the box enclosing the line (A) is about 2.15 mm. (Check the third to fifth cards.)



Card shifting direction Printing start

5.3.1.2 Offset Prt X Setting

- (1) Determine the displacement amount according to the print results (those owned by the user). Every step corresponds to a displacement of about 0.085 mm. The step can be varied in the range between -7 and +7.
- (2) Press [] to save the setting.

- (3) Print and check the result.
- (4) To adjust to the standard setting:

In the service mode, print color patterns on single sides of 4 to 5 cards. And then remove the film cassette. Adjust so that the distance from the black marker on the

film to the remaining vertical line (P) is about 8.5 mm. (Check the third to fifth cards.)



5.3.1.3 **Offset Trf X Setting**

- (1) 1) Determine the displacement amount according to the print results (those owned by the user). Every step corresponds to a displacement of about 0.085 mm. The step can be varied in the range between -14 and +14.
- (2) Press [] to save the setting.
- (3) Print and check the result.
- (4) To adjust to the standard setting:

In the service mode, print color patterns on single sides of 4 to 5 cards.

Adjust so that the distance from the card edge to the box enclosing the line (B) is about 2.07 mm. (Check the third to fifth cards.)

5.3.1.4 Offset Card X Setting

This adjustment adjusts the stop position of the card and change the re-transfer start position. If this adjustment is performed while using standard card, the card position against the heat roller will shift causing card jam or retransfer error. Do not change the setting value for normal case.

Setting of the ink-sensor level 5.3.1.5

Set the threshold level of the ink sensor so that the ink sensor defect the ink color "yellow" and "magenta" as transmission, and "cyan" and "Bk" as interruption. Select threshold value by using [] buttons, and press the [] button to save the select Value.

Setting of the film Sensor level 5.3.1.6

The threshold level of the film sensor is set. The setting value can be changed with the [] button and set with the [] button. Adjust the value with transparent film area as transmission, and with the black marker area as interruption.

5.3.1.7 IC Contact Type Selection

Select the type of IC contact to be mounted.

5.3.1.8 Offset Contact Setting

To be used for adjusting the position of the attached IC contact unit. Refer to "IC Contact Adj Setting" for adjusting method.

5.3.1.9 ISO Hi-co Type Selection

When the ISO type Mag. Encoder is built in, and Hi-co is selected, the following two types of Hi-co mode can be selected:

- · Standard : Use the standard Hi-co card. Antimagnetic force 2750 Oe
- Super : Use the super Hi-co card. Antimagnetic force 4000 Oe

5.3.1.10 IC Antenna Setting

When a contact less IC R/W is mounted, select Installed.

5.3.2 Off-line Test

This is used to print the built-in test pattern of this printer and for execution of an MG self-test.

5.3.2.1 Pattern setting

This printer has nine types of built-in printing patterns. Select a pattern and press the [] button to store it. Return to the initial pattern is made when the power is cut.

- (1) Step
 - This is for confirmation of uniform gradation.
- (2) Registration

This is used to confirm that each color overlaps correctly. (3) Address

The head has 1036 heater elements for printing. This is used to confirm the uniformity of the density for each heater element.

(4) Color

This is a pattern for overall evaluation.

(5) Vth

A and B are printed with the same data values. This is used to confirm that the power supply voltage compensation (Vth) has been done correctly (same density).

(6) Gray

For checking of feed irregularities caused by mechanical trouble etc.

(7) Black

For checking of black ink blurring, drop-outs, etc. (8) Normal

This is a pattern for overall evaluation.

(9) Adjust

This is a pattern for overall evaluation.

(10) ALL



5.3.2.2 Side

Selection whether test printing is to be done on one side or both sides.

5.3.2.3 Times

The number of cards for the test contents selected by "Test select" of the following item is selected.

5.3.2.4 Test

The test to be executed is selected.

(1) Print Select this for printing and press [] twice to start.
(2) Feed

- Select this to test only the card feed.
- (3) IC (Contact)

The cards are fed and the contact for clip card is lowered. There is no data communication.

(4) IC (Antenna)

The card is fed and stops under the antenna for contact-free clip card.

(5) MG

Data actually are written to and read from magnetic stripe cards. An error is displayed on the LCD panel in case of abnormalities.

5.3.3 Diag. Test

5.3.3.1 Actuator

It is possible to operate each motor individually and to check for motor defects and to check the operation of the mechanisms. When cleaning roller has not been inserted or a door open, the power supply to the motor is cut, it will not operate, and inspection should be performed.

- (1) Ink TUP Enc. (Ink Take-Up Encoder)
 - Before starting the test, remove the ink cassette. The encoder that detects the amount of ink ribbon feed is checked. An error is displayed if there are any abnormalities.
- (2) Ink TUP Mo. (Ink Take-Up Motor) Before starting the test, remove the ink cassette. The ink take-up motor operates for about 5 seconds.
- (3) Ink SPY Mo. (Ink Supply Motor) Before starting the test, remove the ink cassette. The ink supply motor operates for about 5 seconds.
- (4) Film TUP Mo. (Re-Transfer Film Take-Up Motor) Before starting the test, remove the re-transfer film cassette. The re-transfer film take-up motor operates for about 5 seconds.
- (5) Film SPY Mo. (Re-Transfer Film Supply Motor) Before starting the test, remove the re-transfer film cassette. The re-transfer film supply motor operates for about 5 seconds.
- (6) Card Feed Mo. (Card Feed Motor) The card feed motor operates for about 5 seconds, and the roller rotates.
- (7) Turn Over Mo. (Turn Over Motor) The turn over motor rotates, and the turn over unit rotates once. (Two half turns)
- (8) Turn Feed Mo. (Turn Over Feed Motor) The turn over feed motor operates, and the inside roller of the turn over unit rotates for about 5 seconds.
- (9) Card Load Mo. (Card Load Motor) The card load motor rotates for about 5 seconds.

- (10) Cam Mo-Platen (Heater Cam Motor Platen)
- The heater cam motor rotates, keeps pressing the platen for about 3 seconds, leaves the platen, then goes back to the standby position.
- (11) Cam Mo-HR (Heater Cam Motor Heat Roller) The heater cam motor rotates, keeps pressing the heat roller for about 3 seconds, leaves the heat roller, then goes back to the standby position.

5.3.3.2 Sensor

D15 -

Correct operation of the sensor is checked. Confirm the valve is changed, when the sensor is interrupted or reflected.



D0

D0	NOCD	Card existence	Reflection : 0
D1	ICPOS	IC Card position	Reflection : 0
D2	MGCDPOS	MG Card position	Reflection : 0
D3	MGHDPOS	MG Head position	Reflection : 0
D4	TURNPOS	Turnover initial position	Reflection : 0
D5	EDGE	Card edge	Reflection : 0
D6	CDOUT	Card outlet	Reflection : 0
D7	Not used		
D8	INK	Ink start position	Interruption : 0
D9	MEDIA	Film mark	Reflection : 0
D10	CAM A	Retransfer heat roller/Platen roller position	Reflection : 0
D11	CAM B	Retransfer heat roller/Platen roller position	Reflection : 0
D12	Not used		
D13	Not used		
D14	Not used		
D15	Not used		

5.3.3.3 Memory

The picture memory SDRAM on the Main PWB is tested. The buzzer sounds in case of an error. The error LED also will light.

5.3.3.4 Display

All the dots of LCD are displayed black. Confirm that there is no missing dot.

5.3.3.5 Back Color

The back colors red, green, and blue are displayed for 3 seconds and correct display of the back colors is tested.

5.3.3.6 Registers

This printer has four temperature-detecting thermistors:

- (1) Retransfer heat roller thermistor
- (2) Bend remedial heat roller thermistor
- (3) Thermal head thermistor
- (4) Ambient temperature thermistor

These thermistors output analog signals, which are applied to the circuits for four channel 8bit A/D converter IC.

Each of these converted value in a hex decimal number as shown below. Note that the following values are the values at the moment the [] button is pressed.



The following table shows reference values.

Heat therm	roller istors	Ambient temperature thermistor		Therma therm	Thermal head thermistor	
Temperature	Indicated	Temperature	Indicated	Temperature	Indicated	
(°C)	Value	(°C)	Value	(°C)	Value	
0	FE	-5	E7	0	E8	
20	FC	0	E0	5	E2	
50	F5	10	CD	10	DB	
80	E2	15	C1	15	D3	
100	CC	20	B3	20	C9	
130	9E	25	A5	25	BF	
140	8D	30	96	30	B4	
150	7D	35	87	35	A8	
160	6D	40	78	40	9C	
170	5E	45	6A	45	90	
180	51	50	5C	50	83	
190	46	55	50	55	77	
200	3B	60	45	60	6C	
210	33	65	3B	65	61	
220	2B	70	32	70	57	

5.3.4 Information

The information for the various firmware versions can be confirmed. For the thermal head, the serial No. and the head supply voltage (Vth) are displayed.

And the total lighting time of the heaters (retransfer and bend remedy) can be displayed. And it is possible to clear the total lighting time to zero after replacing those heaters.

5.3.4.1 Assistance

The management data used when producing this printer.

5.3.5 Push and Pop

This printer has two EEPROMs for storage of data for the thermal head and for user and service mode.

When the Main PWB is exchanged, the settings for user and service mode must be done over again. The Parameter Push/Pop function is provided to shorten this operation.

When initially "Push" is selected and the [] button is pressed, the set values (including head, total counter) in the EE-PROM on the Main PWB are written to the EEPROM in the head. When then "Pop" is selected after the Main PWB has been exchanged and the [] button is pressed, these set values are copied to the EEPROM on the Main PWB.





5.6 Troubleshooting Sheet

-					Rev. 1.0
Customer	Details		Device Info.		
Company	Department		Model Printer		
Company	Department				
In-charge	TEL	FAX	Serial No.Note 1) Printer		
In-charge	TEL	FAX	Purchase date Printer		
Detelle of	Torolly (Multiple anteine allowed)		For an and the second sec	Timin of Oceaning	(Multiple
Details of	i rouple (multiple entries allowed)		Frequency of Occurrence (Multiple entries allowed)	Timing of Occurren	ce (multiple entries allowed)
	A: Does not switch to the Ready mode.		Always	Immediately afte	r purchase
	B: printing defect		Sometimes (at regular intervals)	A while after pur	chase
	D: card jam (feed defect)		About cards out of cards	months after p	ourchase
	E: magnetic card encoding defect		About cards every months	Since days ago	
	E. IC and an adding defect			After film such as	
	P: IC card encoding delect		Sometimes (multiple cards discharged at one time)	After film exchar	ig 🗀 Aπer ink replacement
	G: other defects (PC communication, printed image,	etc.)	When such trouble frequently occurs	After card replen	is 🗌 Early morning
			About cards out of cards	After installation	conditions are changed, e.g. change of layout
	alaat ana ay maas itama faam A ta C ku tiaking tha aa				5
36	elect one or more items from A to G by ticking the col	responding checkbox.		Uthers	
			Note 1) Enter the eight-digit number indicated or	n the label at the rear of t	he printer.
A: Does n	ot switch to the Ready mode.				
	Printer power does not turn on	Does not proceed bevo	and initialization stage Printer display []		
	· · · · · · · · · · · · · · · · · · ·	<u> </u>			
	Error occurs during initialization.Printer error messa	age display []	Others (Enter the symptoms in H.)		
B: printing	g defect				
	Characters or facial pertraits appear double				
	characters of facial portraits appear double.				
	Bleeding occurs in the characters or facial portraits				
			••]		
1					
1					
1					
1					
	Streaks or wrinkles appear on the characters or faci	alpo 🗌 a 📃	b 🗆 c 🔤 d		
1					
	Printing position is not properly aligned by mm	Displaced toward front sig	de		
	i intellig position to not property aligned. by inte				
	a: Characters appear blurred.	□a	Пр Пс		
	b: Characters appear crushed.	ABCDE	ABCDE ABCDE		
	c: some parts of the characters are missing.		Indedd Indedd		
	lak seriel as 1				
	ink senai no. [
	a: Printing voids or colored spots about the size of t	oreig 🗋 a 👘	b ⊡c ⊡d		
	b. c: relatively large printing voids				
	b, c. relatively large printing volus				
	d: nothing is printed.				
	Transferred onto film?				
	Yes No large printing voids				
	Retransfer film serial no. []				
	Other minting defects				
	Other printing delects				
	When requesting for repair, please also send photo	os of currently used cards or ca	rds for which the symptoms can be identified.		
D: card ia	m (feed defect)		E: IC card encoding defect		If F and/or G is selected
2. 04. 4 ju					
			Encoding defect occurs inside the printer.		please also enter the following.
			Type 🗌 contact 🔲 non-contact		
		Please indicate the			Connection between minter and BC
		location of occurrence on			Connection between printer and PC
		the left diagram.	IC data cannot be read by another reader.		USB connection
		-	Reader model []		Network connection
1					
1					4
1			G: otl G: other defects (PC communication, unstable	e operation, etc.)	Software application
1					Manufacturar
1			Communication error occurs.		manulacturer
1			PC does not recognize printer.		Product name
1			PC does not recognize the encoder inside the preside the presid	rinter.	Version
F	the send succedure definition				
E: magne	tic card encoding detect		Encoder Magnetic Contact IC Non-con	tact IC encoder	
	Encoding defect occurs inside the printer.		□ Others		Is the driver supplied with the printer used?
1 -	Manuatia data annat ha contrat transmitta	and an an and all f = 3			
I ^U	magnetic data cannot be read by another reader. Re	ader model []	1		LITES
1	Type IJIS ISO Hidden Not sure		Please enter the symptoms in H.		No
1			1		
	Coercivity 0e Not sure				L Not sure
H: Sympto	om description (please describe the sympto	ms in concrete details.)		Similar symptoms w	ere observed in the past
1					
1					
1					
1					
To be ente	ered by receiving personnel Received on:	(DDMMYY):	Repair no.	Repair classifie	cation □Free □Paid
To be ente	ered by receiving personnel Received on:	(DDMMYY):	Repair no.	Repair classific	cation □Free □Paid
To be ente	ered by receiving personnel Received on:	(DDMMYY):	Repair no. <mark>Secondary Dealer</mark> .	Repair classific	ation □Free □Paid
To be ente Contact o Company	ered by receiving personnel Received on: <u>f Personnel-in-charge</u> Depart	(DDMMYY):	Repair no. Secondary Dealer Company	Repair classific	cation
To be ente Contact o Company	ered by receiving personnel Received on: f Personnel-in-charge Depart	(DDMMYY):	Repair no. Secondary Dealer Company	Repair classific	cation
To be ente Contact o Company Name	ered by receiving personnel Received on: f Personnel-in-charge Depart TEL	(DDMMYY): nent FAX	Repair no. <u>Secondary Dealer</u> Company Name	Repair classifie Depart TEL	ation

PARTS LIST

[CX-D80]

- * SAFETY PRECAUTION Parts identified by the \triangle symbol are critical for safety. Replace only with specified part numbers.
- * BEWARE OF BOGUS PARTS Parts that do not meet specifications may cause trouble in regard to safety and performance. We recommend that genuine parts be used.
- * (x_{-}) in a description column shows the number of the used part.

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Packing materials and accessories parts list	3-9

Exploded view of general assembly and parts list







General assembly

Block No. [M][1][M][M]

▲ Symbol No.	Part No.	Part Name	Description	Local
1	LS31268-201A	CL ROLLER UNIT		
2	LS41957-001A	TURN M SUB ASSEMBLY	For two sided specification (x2)	
3	LS31237-201A	KEY LOCK UNIT		
4	LSA20168-01A3	SECURITY P ASSEMBLY		
5	LS31047-001A OVWEM416525	VLATEN SHAFT WASHER	$6.5 \text{mm}/4.1 \text{mm} \ge 0.25 \text{mm}(2)$	
7	LS41728-001A	ARM F ASSEMBLY	0.51111/4.11111 x 0.251111(x2)	
8	LS31048-001A	ARM F		
9	LS41729-001A	STUD B		
10	LS41973-001A			
12	L S31049-001A	ARM R		
13	LS41729-001A	STUD B		
14	LS41973-001A	OIL BEARING		
15	KJP33113-B01	PLATEN LEVER	(
17	LS31020-010A	PLATEN ROLLER	(X2)	
18	LS31260-001A	BEARING	(x2)	
19	LS41734-001A	LEVER ASSEMBLY		
20	LS41735-001A			
21	LS41737-001A	STUDD		
23	LS41738-001A	STUD C		
24	LS41739-001A	BUSHING		
25	LS41740-001A	LEVER ASSEMBLY R		
20	LS41735-001A LS41736-001A	STUD F		
28	LS41737-001A	STUD D		
29	LS41738-001A	STUD C		
30	LS41739-001A	BUSHING	Ma(se)	
32	OYREE2000X	E RING E RING	M2(X2) M3(x2)	
33	QYREE7000X	ERING	M7(x2)	
34	LS31227-201A	HEAT ROL UNIT		
35	QAL1194-001	HEATER MOTOR BASE		
30	L S20344-001A	FG DISK COVER		
38	LSA20169-01A3	CAMA BOARD ASSEMBLY		
39	LSA20169-01A4	CAMB BOARD ASSEMBLY		
40	LSA20169-01A6	INKFG BOARD ASSEMBLY		
42	LS41953-201A	FG MOTOR ASSEMBLY		
43	LS41700-001A	PICK UP ROLLER		
44	LS41701-001A	ONE WAY GEAR		
45 46	LS41972-001A			
47	KJM46681-002	DRY BEARING	(x2)	
48	QYREE5000X	E RING	M5(x2)	
49	KJY44485-004	OILES BEARING		
50 52	LS41704-001A LS31251-201A	HEAD UNIT		
54	WJJ1001-001A-E	WIRE		
55	WJZ0343-001A-E	E-HARNES ASSEMBLY		
56	QQR0919-001	FERRITE CORE	(
58	W.I.I1009-001A-F	WIRF	(X2)	
59	WJJ1010-001A-E	WIRE		
60	WJJ1016-001A-E	WIRE		
61 62	WJJ1002-001A-E			
63	QZW0001-001	WIRE CLAMP	(x3)	
64	LS10219-001A	BOTTOM FRAME	(10)	
65	LSA20169-01A9	BLEED BOARD ASSEMBLY		
60	LS31144-001A OZE2008 101	PWBCOVER	20 mm x 8 mm(x2)	
68	QAL1250-001	POWER SUPPLY	201111 × 01111(×2)	
69	QSW0902-002	POWER SWITCH		
70	WJM0520-001A-E	WIRE		
/ I 72	VVJIVIU520-002A-E		(x2)	
73	WJZ0345-001A-E	COAXIAL CABLE		
74	QWTB41H-300	VINYL TUBE	TRANSPARENT	
75	LS10222-001A	PS COVER		
/0 77	LS31041-001A LSA20169-0145	SENSUK HULDEK		
78	WJJ1012-001A-E	WIRE		
79	LS41731-001A	CAM LEVER ASSEMBLY		
80	LS41732-001A	CAM LEVER		
81	LS41733-001A	5100		

▲ Symbol No.	Part No.	Part Name	Description	Local	
82	1 \$31028-0044	TENSION SPRING			
83	LS31052-004A	PIN GUIDE F			
84	LS31053-001A	PIN GUIDE R			
85	LS31059-001A	HT CAM SHAFT			
86	LS41/5/-001A		(*2)		
07 88	LS31200-003A LS31060-001A	HEATER GEAR	(X2)		
89	QYREE7000X	ERING	M7		
90	QYREE6000X	E RING	M6(x2)		
91	LS20345-001A	PLATE F ASSEMBLY			
92 93	LS10208-001A LS41758-001A		(x2)		
94	LS20346-001A	PLATE R ASSEMBLY	(\\ \ \)		
95	LS10209-001A	PLATE R			
96	LS41759-001A	STUD			
97	LS41761-001A	HEAD PIN	(x2)		
99	LS41762-001A	STUD	()		
100	LS41763-001A	STUD			
101	LS41827-001A		(22)		
102	OZW0307-001	WIRE CLIP WIRE CLAMP	(X2)		
104	QZW0182-004	CLAMP			
105	QZW0006-003	EDGE SADDLE			
106	LS41936-001A	BRUSH	(x2)		
107	LS41935-001A LS20347-001A	SIDE ERAME			
109	LS20348-001A	CENTER FRME			
110	QAR0499-001	FAN MOTOR			
111	LS10230-001A	HEAD DUCT			
112	LS31100-001A LSA20169-01AC	GUIDE CLEANER BOARD ASSEMBLY			
114	WJJ1007-001A-E	WIRE			
115	LS41764-001A	GUIDE SHAFT			
116	LS31061-001A		(x3)		
118	L S41765-001A	BOBBIN SHAFT	9.5mm/o.2mm x 0.5mm(x3) (x2)		
119	LS41766-001A	INK GEAR SHAFT	(//_)		
120	LS31062-001A	BOBBIN INNER	(x3)		
121	LS41767-001A		(x2)		
122	LS41768-001A 0AR0495-001				
124	LS41857-001A	MOTOR PULLEY			
125	LS41769-001A	MEDIA MOTOR BRACKET			
126	LS31028-009A	TENSION SPRING			
127	L S31063-001A	HT GUIDE			
129	LS31064-001A	HT UNDER GUIDE			
130	LS41770-001A	MOTOR BRACKET ASSEMBLY			
133	QZW0407-001	WIRE CLAMP			
137	LS41775-001A	GEAR	(x3)		
138	LS41776-003A	GEAR			
139	LS31054-001A	CAM GEAR	M9(4)		
140		E RING E RING	M3(X4) M4		
142	QYREE5000X	E RING	M5(x5)		
143	QYREE7000X	E RING	M7(x2)		
144	QZW0182-001	MINI CLAMP	(x6)		
145	QZW0290-003 LS31065-001A	HOPPER FRAME			
147	LS31066-001A	ANNT BRACKET			
148	QZW0307-002	WIRE CLAMP			
149	QZW0240-003				
151	QZW0006-001	EDGE SADDI E			
152	QZW0114-007	LOCKING WIRE SADDLE	(x2)		
153	LS20350-001A	MAIN PWB BRACKET L			
154	QZW0114-008	LOCKING WIRE SADDLE	(x5)		
156	LS31067-001A	MAIN BOARD ANGLEU			
157	QZW0307-001	WIRE CLAMP			
158	QZW0056-006	WIRE CLAMP			
159	QZWU384-001 LS31068-001A	ΨΙΚΈ ULAMΡ ΜΔΙΝΙ ΒΟΔΒΟ ΔΝΙΩΙ ΕΙ			
161	QZW0114-008	LOCKING WIRE SADDLE	(x3)		
162	QZW0114-009	LOCKING WIRE SADDLE	(x2)		
163	QZW0114-007	LOCKING WIRE SADDLE			
164 165	QZW0306-001 LS10210-001A	MINI ULAMP HEATER COVER			
166	LSA20169-01AB	THERMISTOR PWB			
167	LSA20169-01A8	I LOCK BOARD ASSEMBLY			
168	QAR0492-001	FAN MOTOR			

▲ Symbol No.	Part No.	Part Name	Description	Local	
169	LS31090-001A	PULLEY BRACKET			
170	LS31091-001A	M.SUPPLY PULLEY			
171	LS41798-001A		(v2)		
172	QYWEM82C050	WASHER	(x2) 0 5mm/8 2mm x		
174	LS31261-002A	TIMING BELT			
175	LS31062-001A	BOBBIN INNER			
176	QYREE7000X		M7(x2)		
178	LS10220-001A	HOPPER BASE			
179	LSA20169-01A7	NOCARD BOARD ASSEMBLY			
180	LS10221-001A	HOP BASE COVER			
181	07W0001-001	WIRE CLAMP	(x3)		
183	LS41955-001A	DC MOTOR ASSEMBLY	(x2)		
184	LSA20166-23B	MAIN BOARD ASSEMBLY			
185 186	LS41707-001A				
187	LS31033-001A	FEED ROLLER			
188	LS31034-001A	BACK ROLLER			
189	LS31141-001A	FEED ROLLER			
190	LS31037-001A LS31038-001A	CARD GUIDE R			
192	LS31402-001A	CARD GUIDE			
193	LS31403-001A	HOLDER GUIDE			
194	LS31398-001A				
195	LS31032-002A	COMP SPRING			
197	LS31031-001A	IDLE HOLDER			
198	LS31032-011A	COMP SPRING	(0)		
200	KJM46681-002 KJM46681-002	DRY BEARING	(XZ) (X4)		
201	LS31260-002A	BEARING	(x1) (x2)		
202	LS42086-001A	TORSION SPRING	(x2)		
203	LS41/18-001A		(X2)		
204	LS31040-001A	SENSOR HOLDER	(^2)		
206	LS31261-004A	TIMING BELT			
207	LS31261-003A	TIMING BELT			
208	LS31261-001A LS41951-001A	PULLEY			
210	LS41949-001A	ONEWAY PULLEY			
211	LS41950-001A	ONEWAY PULLEY			
212	LS41972-002A		(v 2)		
213	LS41722-001A	GEAR	(*2)		
215	LS41723-001A	DOUBLE GEAR			
216	LS41724-001A	MOTOR BRACKET ASSEMBLY			
219	LS41907-001A	WASHER			
221	LS41956-001A	STEP MOTOR ASSEMBLY			
222	LS31083-001A	IC BACK PLATE	(
223	LS31084-001A LS31042-001A		(X4)		
225	LS41746-001A	ROLLER SHAFT			
226	LS41973-002A	OILBEARING	(x2)		
227			M5(x14) M4(x4)		
229	QYREE3000X	ERING	M4(x4) M3		
230	LSA20169-01A2	EDG/CDX2 BOARD ASSEMBLY			
231	LSA20169-01A3	CAMA BOARD ASSEMBLY			
232	WJJ1017-001A-E WJJ1011-001A-E	WIRE			
234	LS10211-001A	SIDE COVER R			
235	QAR0498-001	FAN MOTOR			
236	LS31069-001A		(x2)		
237	LS10212-001A	SIDE COVER U-I			
239	LS10214-001A	TOP COVER			
244	LS20371-001B	HEAT DUCT			
240 248	LS10215-002A LS20375-001A	FRONT H COVER			
249	LS31071-001A	WINDOW			
250	LS20351-001A	PUSH BUTTON			
251	LS31406-001A				
252 253	QLD0613-001	SHIELD PLATE LCD MODULF			
254	LS20352-001A	LENS			
255	LS10216-001A	LENS HOLDER			
250 257	LSA20168-01B1 07W0402-001	LCD BOARD ASSEMBLY	(v 2)		
258	LS31072-001A	DAMPER SUPPORT	(x2)		
259	LS20353-001A	JOG DIAL	(x2)		

▲ Symbol No.	Part No.	Part Name	Description	Local	
260	LS41915-001A	STOPPER SHEET			
261	LS10297-001A	FRONT DOOR			
262	LS20354-003A	DOOR LATCH			
263	LS31032-007A				
265	L SA20168-01A2	RFID COVER RFID1 BOARD ASSEMBLY			
266	L SA20168-01A3	SECURITY P ASSEMBLY			
267	LS31243-001A	REAR COVER UNIT			
269	LS31249-201A	INK F CA UNIT			
270	LS31250-201A	MEDIA F CA UNIT			
271	LS31244-202A	HOPPER CA UNIT			
273			M3		
274	QZW0307-002 QZW0307-001	WIRE CLAMP	(x2)		
276	QAI 1194-001	HEATER	(X2)		
S 1	QYSDST3006NA	TAP SCREW	M3 x 6mm(x3)		
S 2	QYSDSF3008MA	TAP SCREW	M3 x 8mm		
S 3	QYSDST3006NA	TAP SCREW	M3 x 6mm		
S 4	QYSDST3006NA	TAP SCREW	M3 x 6mm		
55			M3 x 6mm(x6)		
50 57	OVSDST3006NA	TAP SCREW	M3 x 6mm(x3)		
58	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
S 9	QYSDST3006NA	TAP SCREW	M3 x 6mm		
S10	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
S11	QYSPSPH4008NA	SCREW	M4 x 8mm(x2)		
S12	QYSPSPH3008NA	SCREW	M3 x 8mm(x4)		
S13	QYSDSF2006MA		M2 x 6mm(x2)		
S14 S15			$\frac{1}{100} \times \frac{1}{100} $		
S16	OYSPSPH3005NA	SCREW	M3 x 5mm(x2)		
S17	QYSDST3006NA	TAP SCREW	M3 x 6mm		
S18	QYSDSP4006NA	SCREW	M4 x 6mm		
S19	QYSPSPH3010NA	SCREW	M3 x 10mm		
S20	QYSDST3006NA	TAP SCREW	M3 x 6mm(x4)		
S21			M3 x 8mm(x2)		
522 523	OYSDSF3035MA	TAP SCREW	$M3 \times 35mm(x^2)$		
S24	QYSDSF3008MA	TAP SCREW	M3 x 8mm		
S25	QYSDST3006NA	TAP SCREW	M3 x 6mm(x29)		
S26	QYSDSF3008MA	TAP SCREW	M3 x 8mm(x2)		
S27	QYSPSPH4008NA	SCREW	M4 x 8mm		
S28	QYSPSPH3006NA	SCREW	M3 x 6mm(x4)		
529 530	OVSDST3006NA	JOREW TAP SCREW	$M3 \times 6mm(x2)$		
S31	QYSDST3006NA	TAP SCREW	$M3 \times 6mm(x2)$		
S32	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
S33	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
S34	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
\$35	QYSDS13006NA	IAP SCREW	M3 x 6mm		
530 537			M3 x 8mm		
S38	QYSDST3006NA	TAP SCREW	$M3 \times 6mm(x3)$		
S41	QYSDST3006NA	TAP SCREW	M3 x 6mm		
S42	QYSPSPH3020NA	SCREW	M3 x 20mm(x2)		
S43	QYSPSPH4008NA	SCREW	M4 x 8mm		
S44	QYSPSPH4008NA	SCREW	M4 x 8mm		
S45	QYSDSF3008MA		M3 x 8mm(x16)		
540 S47			M3 x 8mm(x4)		
S48	QYSDST3006NA	TAP SCREW	$M3 \times 6mm(x6)$		
S49	QYSDST2608NA	TAP SCREW	M2.6 x 8mm(x2)		
S50	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
S51	QYSDST3006NA	TAP SCREW	M3 x 6mm(x4)		
S52	QYSDSF3008MA	TAP SCREW	M3 x 8mm(x5)		
553			M3 x 35mm(x2)		
S55	OYSDSF3008MA	TAP SCREW	$M3 \times 8mm(x2)$		
S56	QYSDSP4012NA	SCREW	$M4 \times 12mm(x_3)$		
S57	QYSDST3006NA	TAP SCREW	M3 x 6mm(x4)		
S58	QYSDST3006NA	TAP SCREW	M3 x 6mm(x2)		
S59	QYSDSF3008MA	TAP SCREW	M3 x 8mm(x2)		
S60	QYSDSF3008MA	TAP SCREW	M3 x 8mm(x2)		
501	QYSDSF3008MA	IAP SUKEW	IVIJ X OMM		

Packing materials and accessories parts list

(6)

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(5

1

Block No.M2MM 1 (9) $\overline{(7)}$ (8) 14) (10) (11)

Packing and accessories

racking and accessories				Block No. [M][2][M][M]	
	Part No.	Part Name	Description	Local	
1	LS31211-001A	PACKING CASE A			
2	LS31397-001A	HANDLE	(x2)		
3	LS10253-001A	CUSHION TOP			
4	LS10254-001A	CUSHION BOTTOM			
5	LS42157-001A	POLY BAG			
6	LS20361-001A	ANNEX CASE ASSEMBLY			
7	CX210-CC1	CLEAN. CARD	10 pcs /set		
8	QAM1121-002	USB CABLE			
9	QPA00702005	POLY BAG	7cm x 20cm		
10	U105-M	GLOVE	M size		
10	U105-L	GLOVE	L size		
11	LS42292-001A	CARD PICKUP			
12	QMPE260-200-K2	POWER CORD(US/CA)	2m BLACK		
13	QMPL380-200-K2	POWER CORD(EU)	2m BLACK		
14	LS31254-203A	STOCKER ASSEMBLY			

DNP

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